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The Best of a Cloud Based Phone System by Ramona Nelson

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There are many good cloud based phone system service providers in the market today to provide the right knowledge and assistance in hosting any companyâ€™s calls. Cloud based phone system services include the appropriate tools and equipment that are hosted at the service providerâ€™s center â€˜in the cloudâ€™. That center is secure and fully equipped to cater to the needs of the company in a secluded location offering point-to-point solutions that enables a safe and effective network for all voice traffic. The bandwidth used is well protected with the necessary security measures to ensure a safe transmission of voice data at any time of the day or night for a complete and secure business transaction.

Scope of coverage

A cloud based phone system is similar to a premium class business phone system which requires no purchase of extra hardware. The right cloud based phone system for a company is able to connect all employees together along with the customers regardless of place or time. It is very suitable to connect the main office, satellite offices, home office, mobile workers or international offices using just one phone number.Hence, the organization is only concerned with one bill for all the voice services provided. The cloud based phone system is viable over long distance exchanges with high reliability on transmissions.A good system must be easy to use while being robust and efficient with more affordable features to enhance the companyâ€™s customer services; hence, an effective cloud based phone system does not need to be heavily laden with infrastructure. There is no need to be strapped with long lengths of copper wire and massive phone switches.

Lower Costs

Many companies are moving forward with a cloud based phone system to enhance their business operations as there is no necessity to purchase equipment for setting up the system; a low monthly lease is all that is charged for all wide range of services included in a cloud based phone system. Many cloud based phone system providers would include the leasing of IP phones and all required routers in their monthly package deal for the convenience of their customers. There is more savings to the company with a cloud based phone system as long distance voice data transfers are free while international rates are low. Moreover, there is no technician fee imposed when there is a need for additions, removals or relocations of any phone from the cloud based phone system.

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