Article published on July 2nd 2012 | Travel Tips

In India, rails are an integral part of life of people. Every other person in India is travelling by rails. Some people travel to work on a daily basis using rails as transport medium, some travel occasionally for holidays etc. The reason for rails being most popular is multifold. Rails are among the cheapest mode of transport. There are so many classes for all types of people. Moreover rail has very strong reach as it connect all the major towns and villages across whole of India. And that distribution channel is becoming more and more extensive every year. There are many rails in the current network. Shatabdi Express is considered to be the fastest in India and this rail is for short to medium distances. For long distances, there is well known Rajdhani Express which is a premium train with many services and facilities. Durunto Express is similar to Rajdani in terms of services but wheres Rajdhani stops at few focal stops; Duronto has no scheduled stops except for attending to technical snags if any. For the economically weaker section, a train by the name of GaribRath (chariot of the poor) has been launched which has very good facilities as well. Then there are numerous numbers of local and state based trains. There are also special trains like Deccan Odysseys which are tourist trains specially designed for holidays.

For reservation, enquiries and booking about Indian railways, there are various means. You can dial 139 from landline to contact customer care of Indian railways. You can also SMS from your mobile to the same number for any railway enquiries like finding out PNR status, train schedule, fare etc. You can also visit Indian railways website for accomplishing any task related to Indian railways. On the website, you need do one time registration. You can find rails of different routes on the website. You can get further details, journey duration, and seat availability, choose berth preference etc. If belonging to certain quota, you can fill in and there are discounts for certain categories of people like defence, parliamentary etc. You can make online reservation for the preferred train. For getting tickets, you can opt for iticket or eticket. The itickets will be delivered to your shipping address whereas etickets can be printed out directly. Also you need to carry any of the government issued identification documents like PAN card, voters cared etc before boarding the train.

Article Source:
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Article Keywords:
Rails, Shatabdi Booking

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