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How to find a perfect VoIP softswitch by [John Bregar](#)

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If you are thinking about starting a business as a VoIP provider, then one of the first things to consider on your path will be purchasing a softswitch platform. Now that there are more companies on the market that offer such specialist products, which of these offers will be the most professional and will meet your even the highest expectations?

Class 4 - Class 5

If you work in the VoIP phone industry, then you would have surely heard of the popular Class 4 or 5 softswitches. But what do they do? The main task of Class4 platforms is to maintain high traffic levels for long distance calls. Within its standard features are billing, transcoding and protocol support and conversion. Using the Class 5 platform you can go one step further. It not only has all the features mentioned above, but also dial tone, IVR functionalities, local switching and access to the rest of the network. Its main task is to work for the end-user; so you can add modules to this switch such as IP PBX, Calling Cards Module, Callshop, Callback and many others. When choosing the platform, you should firstly think about how you want your business to work. If you find yourself working directly with retail clients, then go for Class 5.

Built in billing system

Currently, some VoIP software providers can offer you a softswitch augmented with a billing system. It is worth finding such a solution, because this feature will significantly advance your everyday work. Thanks to the billing system it will be easy for you to set up call rates for the end-user and create different tariffs, which you will be able to adapt to different types of customer. In addition you'll be able to simply control your users' payments.

No extra hardware needed

Pay extra attention to the fact that when you purchase a VoIP system, you will also need to invest in additional hardware and software. Typically, to start a business in the VoIP industry, you need no more than a server with an internet connection. If you decide on a rental solution, you do not even need these things

Managing modules available

Conducting business as an Internet telecom provider should not cause you any major problems. Convenient control modules should allow you to easily and intuitively manage the whole system. Using them, you can create your end-users' accounts and control their payments. Make sure you ask for a management module that works online, so you can use it through a browser on your PC, a Smartphone or even a tablet. This will give you full control over your clients, regardless of your location.

Freedom of choosing

Whether you want to offer Calling Cards or you are planning to open a Callshop, your softswitch should allow you to attach the appropriate modules to adjust the system into your business profile. The most frequently chosen modules are IP PBX, Calling Cards, Callback, and Call Shop. Most professional companies will offer you a set of additional features too, so you could expand your VoIP business in any direction and advise which of them will be the most suitable for you. They will

also offer you the appropriate softphones and other necessary applications and patiently answer all your questions or concerns.

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Voipswitch Mobile software enables VoIP calls from mobile phones using Voipswitch Mobile dialers. The Voipswitch Class 5 a [softswitch](#) is a very powerful and flexible software that enables ITSPs to become VOIP operators.

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