Article published on July 3rd 2012 | Software

Windows Live ID is a gateway to a host of online services like Admin Center, Calendar, Contacts, Devices, Hotmail, Groups, Home, ID, Plug-ins, Profile and more. It brings an entire set of applications including Hotmail, Messenger, Movie Maker, Photo Gallery, Writer, Mesh and SkyDrive bundled under Windows Live Essentials suite not only to enhance the experience of Windows but also to embrace and pamper other operating systems. Being a web-based service, performance related issues are very rare, however, the most common issues that you may face are related to account settings, configuration, and privacy & security issues.

Reckoning this, Microsoft has created a separate domain as Windows Live Help to handle all such related issues on-demand. Whether you are running Windows Live services on your computer, laptop or on mobile devices running on operating systems like Windows Phone, iOS, Symbian or any other, experts are compatible to work remotely on your system to setup, configure and diagnose and fix any related issues. Thus, you can access and manage your information stored on your devices via the online portal using their Windows Live ID. In urgency, when you have lost your handheld devices the ID can be used to remotely ring, lock, map, and erase their data.

Besides, Windows Live has been equipped with easy-to-follow features that can be used to sort out most of the common issues in a quick and easy way. For instance, if you have forgot your password or having other problems signing in, the portal will allow you to go through a password recovery wizard to create a new one or reset it manually. Despite of using correct password, if you get the error it means youâ€™re your account has been compromised. After password reset, change security question, and enhance settings. Occasionally, when you sign in to Hotmail, you might see an error like, â€œIt looks like thereâ€™s a problem with Hotmail right nowâ€¦â€• here, you just need to wait & try si again there could be some problems with the server.

Most of the times, sign-in issues can be resolved without much effort. Try to resolve the issue by (a) restarting your computer, (b) resetting computerâ€™s date and time (if incorrect), (c) configuring browser to accept third-party cookies, and (d) resetting the Windows Firewall and installed antivirus program. You can also verify or check the status of your Live ID and other linked services, and if the issue is out of scope, then report that problem to the Windows Live Support desk. Experts will respond to your query through the Windows Live database, in quick manner, and you can know the problem status within the â€œHistoryâ€• tab.

Technical assistance can be accessed from third-party tech support vendors as well. However, for reliability, you should go with those working in compliance with the Microsoft Certified Partner Network. Generally, such portals ask for some resolution-fees, but are ready to offer personalized support as per requirement. Incident or duration based service plan is available; itâ€™s your sole discretion as which way you go. Nevertheless, donâ€™t refrain from your responsibilities, keep your systemâ€™s Windows, browser, security software, add-ons, etc. updated and configured.

Article Source:
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Article Keywords:
windows live help, windows live essentials, windows live support

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