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Windows Live, the lens to view the world and stay connected with family and peers with a diverse range of products including e-mail, instant messenger, photo-sharing, blog publishing, security services and other entities, can run into troubles. Unauthorized account access, sign-in and sign-up problems, and security issues are to name a few. Failure can happen with individual product such as Hotmail, Messenger Service, Photo Gallery, Movie Maker, Windows Live SkyDrive, etc.

If you are experiencing sign in Windows Live problem, then there is nothing to worry much unless the indictment is concerned with security. Check whether the issue is with your Windows Live account or with computer settings. Use of the ID from other computer might solve the problem. Try to swap with a different Internet Connection or use another computer through a different Internet Service Provider (ISP). â€˜Congrats!â€™ in case you have got the job done. Otherwise there is an issue with your computer, network, or your browser settings. Now, give a restart command to your system, make sure that your system date and time is set correctly, and enable your browser to accept third-party cookies. Different browser may demand different troubleshooting solution. Amending firewall and anti-virus programsâ€™ settings can also relief you from problems. Sometimes, Windows Live also blocks your account to safeguard it against any unauthorized users. Whatever the reasons were, after successful retrieval of password or access to the service you must change your password and security questions.

Even though, if you are unable to access your account, then seek for Windows Live Support. Raise a ticket through mail or just dial the phone number. At times, there is no setting flaw, indeed the issue lies with the usage of the mail. If you fall on the ground after sending bulk messages or abuse through your account that violated the Windows Live Hotmail anti-spam policy, your account could be banned temporarily. If you want to use it for bulk communication then itâ€™s good to raise the limits of the Hotmail or messenger account. Extend the limit by verifying the account with your mobile phone or switch on to a paid version i.e. Windows Live Hotmail Plus.

Windows Live Help service is also available for mobile phones. Experts can configure the Exchange ActiveSync (EAS) with your smartphones so that you can stay connected and productive anywhere round-the-clock. EAS keeps everything in sync between your phone and Hotmail, so whatever you do on your phone, like delete an email, add an appointment, or update one of your contacts with a new number, will also be reflected on the web, and vice-versa. The technology brings other email clients such as Microsoft Outlook, Mozilla Thunderbird, IncrediMail, etc. at one platform, and if you are running the Hotmail as a part of these on your PC, you would be able to get the seamless experience on your phone as well. Besides, experts will provide help with other Windows Live products such as Photo Gallery, Movie Maker, Windows Live SkyDrive, etc. they will help in resolving issues related to the uploading, downloading, addition, editing, viewing and sharing of photos and documents and managing permission for their safe accessibility within listed groups.

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