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The monopoly of a family with 900 million members can be observed in the success story and influence of brands in our life. A research from the Burst Media claims that moms lead the pack when comes to liking brands on Facebook. By doing so they are just showing their support for their favorite brand, however, their approach matters as they are the judgment or decision maker in the family about what to purchase, and how to manage the household budget. After taking the opinions of about 1,453 U.S. adults aged 18 or older the agency concluded that three-quarters (76.3%) of respondents visit social media sites such as Facebook, Twitter, LinkedIn and Foursquare, with women being more active than men.

Facebook with 62.94 percent share (as per Dreamgrow) in terms of entire social media marketing or usage is the biggest player till time, and therefore people are expecting much from it. Launch of Facebook Customer Support is also an initiative to provide answer for the same. Itâ€™s a portal to make sure that people can share their thoughts and stuffs in a hassle-free manner, and can lead to a better tomorrow. Beginners and advanced users can seemingly make use of the wide range of solutions and knowledgebase available on it, and can report for any new or emerging issues.

From Facebook sign up to exploring features, from configuring and setting account information to managing the level of interaction, privacy, security and resolving any related issues, you can get on-demand help from Facebook Customer Service. Also, know how to edit profile (Timeline) Info, Account Security, and interacting with Ads. There are n numbers of features like Timeline, news feed and home, ticker, chat, video calling, messages, messenger app, photos, videos, etc. that you are interacting with on daily basis, and being a software program, issues or conflicts are inevitable. Though, there is no phone support from Facebook, the portal explores an entire range of solutions, knowledgebase, and video tutorials that can help you to diagnose and resolve issues instantly.

Sometimes problems have a different origin, but you might be wrongly cursing the Facebook. For instance, if you are not able to upload photos, videos or other stuffs, than donâ€™t play a blame game with Facebook. Make sure you have the latest version of Adobe Flash and browser. Uninstall the older version, if required use any uninstaller tool. At times, trial and error methodology can prove helpful. Try using unedited versions of photos. Editing photos using other software beforehand can cause them to upload incorrectly or fail to upload entirely. Also, make sure that the photo format that you are using is Facebook approved. As per the latest update Facebook supports .jpg, .bmp, .png, .gif, and .tiff files.

What for situations beyond expertise? Well, the doors of third-party technical support providers are open, and its pretty easy to avail of their services through phone or Internet. Most of the times, you can search for the Facebook Customer Service number via your browser, and navigate to their support pages. Experts can instruct you over the phone to diagnose and fix problems, or may ask for the remote access of your system, if the issues are really nasty or complex.

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