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Dimension of Computer Technical Support for Internet Explorer by Neha

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Computer and Internet are ubiquitous and complimentary to each other, and their emergence has revolutionized the way you work, collaborate and communicate, and Internet browser has given the medium to realize all concepts and dreams. It has become the gateway to access the vast World Wide Web, either directly or through web-based applications. While discussing browser, Internet Explorer comes first to the mind. It was first incepted with Windows 95 as an add-on package Plus! Later versions were available as free downloads, or in service packs, and included in the OEM service releases of Windows 95 and later versions of Windows. Though its user share is declining with the rivals like Mozilla Firefox, Google Chrome, Safari, Opera, etc. but with 34.27 percent market it holds the first place as of January 2012.

To retain the position, Microsoft is incessantly working out. And since 95, it has come up with several updates or versions (the latest IE 10) to support new technologies and applications and provide you with better browsing experience. The new IE which discards Windows Vista and earlier operating systems has come up with several amendments, including CSS3 gradients and support for Positioned Floats, improved hit testing APIs, Media Query Listeners, HTML5, and many more. However, issue and technology has a Tom and Jerry relationship, and often at times, you come across issues that you havenâ€™t expected. Microsoft is aware of the fact, and it brings computer technical support to fix issues or errors, either directly or through some Microsoft Certified Partners. Usually, these services are chargeable, and you can do online payments through e-cheques.

Just you need to call on their helpline number and let technicians to have the remote access of your system. Next, sit and watch! And thatâ€™s all. Experts can diagnose the Internet settings and troubleshoot your machine accordingly to fix computer issues instantly. If you are a bit confident with your technical expertise then take help from the online knowledgebase and video tutorials available with your support portals to diagnose and fix problems on your own.

Read this article ahead, if you donâ€™t want to pay your hard-earned money to any computer technical support portal.

Internet Explorer becomes unresponsive, stops working, or restarts

Well, you might be getting any error message that would read as what the causes behind are, and most of the times, the error is followed by Microsoft Fix It tool that needs your permission to fix prevalent issues. This is an automatic tool and needs the least inputs from your end. If the error message is indicating some security alerts then probably it has been infected, and running a virus and spyware removal tool can put a wedge to the problems. Also, install the latest updates through Windows Update or Microsoft Update. You can also open Problem Reports and Solutions by clicking the â€œStartâ€• button followed by Control Panel and System and Maintenance. Uninstalling add-ons, also known as ActiveX controls, browser extensions, browser helper objects, or toolbars, and deleting temporary Internet files, cookies, and history files, at times can help you to fix computer problems.

Internet Explorer freezes or crashes

This is due to a set of incompatible add-ons/toolbars that you may have installed. They are as follows: Network Optimizerâ€• â€“ Filename: NPIEAddon.dll or NPCommon.dll, Media Access Startup â€“ Filename: HPIEAddon.dll or HPCommon.dll and â€œSystem Search Dispatcherâ€• â€“ Filename: SSD.dll. Now, either resolve the Internet Explorer settings or use the Manage Add-ons tool to disable the

Add-ons that are causing this issue.

"Runtime error" message in Internet Explorer

It can be related to software or hardware. Usually, a software related error is followed by a numeric code, and can be caused if a website uses html code that is not compatible with the web browser functionality. Depending upon error-messages their troubleshooting procedure can differ. In most of the cases â€œProblem Reports and Solutionsâ€• or â€œMicrosoft Fix itâ€• automatically comes into actio encountered issue. Run time error of the category â€œRuntime Error Câ€• can be diagnosed through the Microsoft System Configuration Utility. In the utility window select the â€œGeneralâ€• tab and click â€œSelective startupâ€•. Uncheck all the boxes under the startup tab except for â€œMoSearchâ€•, click o â€œYesâ€• to restart your computer. Registry cleaning is also recommended to get rid of unwanted entrants or invalid class keys and shell extensions.

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Neha - About Author:
The author is a technician at Techvedic technologies, a firm that delivers end to end a At&T Support to clients. Online computer repair, a Mozilla Firefox Support, Hp support, a Mcafee Support are few services offered at this one platform along with many others.

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