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If you were to confront with notifications saying, â€œThe copy of Windows that is installed on your PC might not be genuineâ€• or â€œyou might be a victim of counterfeit softwareâ€•, what would be your reacti God forbid, from such horrible experience, where the computer-screen turns black followed by the message. However, you must know the reasons. There are two possibilities: the first, your copy of Windows isnâ€™t properly activated, and the second, it might not be genuine. Click on the notification to know the exact reason and troubleshoot accordingly. In former case it may guide you through the Windows Repair while in latter case you have to buy genuine Windows.

Despite the Windows Validation problems, Microsoft continues to stream critical security updates to your system. However, access to optional updates or benefits available exclusively to genuine Windows customers, such as Microsoft Security Essentials, might be restricted. After the activation of the Windows, you can click on the â€œValidate Nowâ€• button for online validation. In this procedure Microsoftâ€™s server scanâ€™s your PC or laptopâ€™s hardware profile and matches it with the â€œCer Authenticityâ€•, and afterwards comes with a report indicating success or failure. If Windows on your PC fails genuine validation, it reads-out reasons as well. You'll also see special offers from Microsoft to buy genuine Windows if Windows installed on your PC isnâ€™t genuine. The message regarding activation failure will keep on popping out, with every log-on attempt.

Make a progress through this computer support article to know how to get a genuine Windows copy.

If you have got Windows preinstalled with your computer or laptop from the OEM then you are already in a safe zone. However, you can look for the Certificate of Authenticity (COA), a sticker that is often attached to the body of a computer or to the retail packaging. It bears the 25-character product key that is required to activate Windows. You can typically find the COA sticker on the body of the computer or, for some newer laptops, inside the battery compartment. While purchasing a separate copy, you should look for the presence of COA and a separate proof of license label inside the package. This label is an orange-yellow sticker that contains the 25-character product key needed to activate Windows. Microsoft productsâ€™ CD/DVD holds an embedded hologram, which doesnâ€™t peels away.

However, if you have any doubt, or getting the error-message with the original copy as well, then its worth to get remote computer support to fix the problem. Experts can validate the copy manually and can install, activate, update or upgrade your Windows copy in a successful manner. They can also help with data backup and transfer, and can configure other Microsoft and non-Microsoft products as per demand. They will also setup and configure the Internet, email client, peripherals and other components to meet your expectation.

You are entitled to get computer support service from OEM or from the Microsoft Certified Partner Network. A few businesses associated with Microsoft, also house App Center on their portal from where you can download Microsoft Windows or Office versions on your machine. Their experts will help you to successfully install and activate the product without any additional cost.

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