Article Side

Blackevi solve all Customer problems by Vikas

Article published on July 22nd 2012 | Shopping

Normally customer face many problems while dealing with online companies

Especially in purchase and delivery call center people donâ€™t supports customer at all. About many of the companyâ€™s such thing happens,

What problem you face and how Blackevi have solution for that

Delivery problem:

once we purchase products online they said you will get home delivery not to worry but actual worry starts from their cause you canâ€™t go to merchants place and pick your products, When it come to Blackevi all such problems solve cause we gave you two options you can get home delivery and if you feel that your delivery is getting delayed you can inform Blackevi and directly pick your products from merchants place as well so it easy for customer to get there products on time

Delay in delivery:

Normally after purchase at the time of delivery of the products delay happens in delivery cause of Courier Companyâ€™s mistake or sometime customer do some mistake in giving their address and sometime it also happen that merchant make some mistakes in sending the products.

It doesnâ€™t mean the marketing company is responsible for all this but customer can contact the call center to ask for their product status in some companies back office donâ€™t support

that much but in case of Blackevi you can directly mail to head authority they will answer all your questions (contact@blackevi.com)

Product quality:

Regarding product quality every company tried to provide good quality products to their customer cause to maintain customer is very much important to every company. And Blackevi even try for the same we are also trying to give best quality of products and services. But if something wrong happens we are there to solve that issue for our customer all the time ever lover to upper management is handling customer problems

Call center issue:

many of the times it happens that customer donâ€™t get response from call center executive so customer get frustrated in Blackevi no need to do so customer can directly talk to higher ups or mail them to (contact@blackevi.com) sales manager and senior sales manager are the people who handle this mail ID so nothing to worry about it

Review:

many of the times customer want to put there review about the company but they donâ€™t find proper place to put their review Here Blackevi gives you separate blog to write your reviews about any deal and service or anything you like or donâ€™t like (http://blackeviblog.blogspot.in/)

Article Source:
http://www.articleside.com/shopping-articles/blackevi-solve-all-customer-problems.htm - Article Side

Vikas - About Author:
www.blackevi.com

Article Keywords:
deal of the day,shop,shop on line,shopping,shop online,shopping online,online shopping,hopping bots,shopping websites,shopping sites,on line shopping,online shopping websites,cheap shopping,online electronics shopping,shopping search engines,discount shop

You can find more free articles on Article Side. Sign up today and share your knowledge to the community! It is completely FREE!