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BlackBerry users faces outage and RIM has apologized by [Tom Broad](#)

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BlackBerry has always created a wonderful impact on its admirers and is the choice of all age group. This time blackberry users in Europe, Africa and Middle East are facing problems with messaging and emails due to the power shortage in Slough, United Kingdom. The staff of BlackBerry is working day and night for sorting out the problem but still the disturbance has entered the third day. The director of the company has apologized on behalf of Research in Motion. The BlackBerry Innovation Forum in London has given a statement on Wednesday morning that RIM has found the occurrence of the problem and is getting to the bottom of the problem. He also stated that the engineers are working day and night without stopping to solve the dilemma. The senior executive of the company publicize the statement as there are 70m users in all over the world.

There is a big dilemma in Slough offices where the servers spread web pages and messages to millions of users in Europe, Africa, Middle East and India. In other words the users can only communicate with each other through phone. Moreover the services of BlackBerry have also disrupted some South American Countries. On Monday around 11am the problem occurs and the protector understood that the RIM was trying to upgrade the software on its databases but faced corruption trouble which forces them to turn back to the older version which leads to collapse. RIM has stated that the problem is not at acceptable and they are not going to stop till they reach to the root cause of the problem.

The moment was more embarrassing for RIM because the problem occurs at the same day when Apple has released the upgraded version for its mobile phone software called iOS 5 which has the capability of "iMessage" which is a competitor of BlackBerry Messenger and on Friday Carriers and Apple would start working on the sales of its fresh iPhone 4S. Presently BlackBerry has scheduled a luxurious TV promotion especially for new generation of smart gadgets in United Kingdom but Twitter is flooding angry messages to the consumers from its negative effects. Basically it was core switch failure within the infrastructure of RIM and the backup switch did not function properly that causes a huge backlog of data.

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Tom Broad is expert telecom adviser and he writes articles on mobile. Get the right information for mobile technology and we provides the best deals offers with a [blackberry bold 9900 contract](#) and a [blackberry bold 9900 deals](#)

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