ProDBA Launches Database Management Services for Australian Businesses

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Australian IT startup ProDBA (www.prodba.com.au) has announced a series of remote database management services. ProDBA specialises in database related services for businesses. The new services aim to automate and streamline time consuming database support tasks.

ProDBA (www.prodba.com.au), has today announced the launch of a series of remote database management services. The services are designed to allow businesses to automate and streamline time consuming database support tasks.

Founded in August 2011, ProDBA focuses on delivering lean database services, helping businesses to achieve the highest levels of database availability, and the best possible return on their data. ProDBA is a division of Protogen (www.protogen.com.au), a Sydney based software integration and development firm.

Omer Ingber, Technology Director for ProDBA commented, "Database platforms are the engine keeping critical transactions flowing through businesses. Our team of database experts can help tune and support your databases systems, so you donâ€™t need to hire an in-house database specialist. ProDBA gives you access to database expertise when you need it, while keeping your systems running smoothly.â€•

ProDBA offers a broad range of specialist Microsoft SQL database services, including database monitoring, proactive database maintenance, remote database managed services, database security, and database backup and business continuity planning. These services are available for organisations that need help managing databases running on servers located at their premises, or at a third party datacentre.

A small software agent is installed onto each database server, and managed remotely by ProDBA. Reports, alerts, and real time information are provided to clients via email alerts and the ProDBA web portal.

Three pre-bundled database management services are immediately available. The new ProDBA service bundles allow businesses to lift IT department productivity without increasing their budget, by reducing the amount of time spent by in-house IT teams on routine database maintenance and support tasks.

Service Details and Availability:

ProDBA Level I Service

ProDBA Level I, incorporates a sophisticated real time database health dashboard, Microsoft SQL database monitoring tools, real time email alerts, and monthly scheduled reports.

ProDBA Level I is available immediately, with an Australian recommended retail price of $500 ex GST per month, with an initial setup charge of $2500 ex GST.

ProDBA Level II Service

ProDBA Level II, extends the services provided in ProDBA Level I. It includes remote monitoring for

up to five Microsoft SQL databases, patch management, an annual database security audit, and ongoing database technical support. Continuous database monitoring is combined with a fully managed remote database support capability. This allows businesses to ensure that any database related issues can be detected before they cause an outage, and are dealt with immediately by experts.

ProDBA Level II is available immediately, with an Australian recommended retail price of $4,500 ex GST per month, with an initial setup charge of $5,800 ex GST.

ProDBA Level III Service

ProDBA Level III incorporates all of the services in ProDBA Level I and II, adding regular on-site database support, monthly security reporting, and in-depth transaction level security monitoring of pre-agreed data tables.

ProDBA Level III is available immediately, with an Australian recommended retail price of $5,800 ex GST per month, with an initial setup charge of $7,000 ex GST.

ProDBA Custom Service

Fully customised ProDBA service levels are also available.

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For more information:
â€¢ www.prodba.com.au
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