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Making false promises or non-attending of service calls are often the topics of contempt for many a consumer, especially for products like water purifiers. Consumers are generally taken into confidence in terms of quality, performance, effectiveness in purification, etc. when a product is being sold. But when it comes to providing after sales service support, many consumers complain about being ignored or not getting prompt response. Effective customer care services form the basis of survival for a company. Consumers speak volumes about the excellent Eureka Forbes customer care services. The position of a market leader for 30 long years is all a result of the trust garnered amongst consumers over the years. Over 40 million consumers across India are using Eureka Forbes products with the purifier segment alone constituting over 8 million. The figure itself corroborates the excellence and effectiveness of Eureka Forbes customer care services.

You will come across detailed information about customer care, response centres, service centres, products, technology, certifications, etc. at www.eurekaforbes.com. Besides dialing 3988 3333, the Eureka Forbes customer care number accessible round the clock, consumers can alternatively post requests online at www.eurekaforbes.com. You will come across a dedicated section called â€˜Service Requestâ€™ page; here you can get in touch with the company executives via mail. It is a five step process. Based on response and satisfaction levels, you can proceed step by step until you are fully satisfied with the service support. This unique service at www.eurekaforbes.com has indeed enhanced the companyâ€™s customer care services, leaving no room for grievance from the consumersâ€

end.

In every purification category, you will find advanced and innovative systems with Eureka Forbes; RO is no exception. AquaSure and Aquaguard RO purification systems need no introduction. Here is a list of the available models:

â€¢ AquaSure RO Purifiers: Spring fresh DX RO, Elegant RO, and Nano RO

â€¢ Aquaguard RO Purifiers: Total ENHANCE, Total Reviva, Total Atom.

Complete details with image and price tags of the aforesaid systems, can be viewed at the companyâ€™s corporate site. While Aquaguard RO systems can be ordered online or by dialing the customer care number, AquaSure systems are obtainable at any leading consumer durable, home appliance and modern organised retail outlets. To enhance its reach, respond effectively, and facilitate safer and healthier lives for its customers, Eureka Forbes has over 15,000 dealers across 1800 + cities and towns including 1800 plus service centers in India.

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