



Article Side

Microsoft Certified Partners Extending the Microsoft Support Portfolio by [Jack K Wilson](#)

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Today, computer and Microsoft are supplement to each other. With a range of products starting from Windows, Office Suite, Internet Explorer, Windows Live Mail, Windows Security Essentials to Windows Media Player and Xbox and Games, the latter has always strived to come better with each product and every version keeping customers'™ interest in focus.

To let customers enjoy the spectrum of products and do more, the brand has a background platform, i.e. Microsoft Support which is empowered by Microsoft Certified Technicians, who can provide support via e-mail or phone to install, update, upgrade configure and repair all enunciated programs and applications on any PC or laptop irrespective of make and model.

A pool of knowledgebase is to steer you through eddies of computer problems. You may rely on the Microsoft Fix it, which is a ready to implement diagnostic and troubleshooting tool to fix issues with Microsoft programs. Microsoft has extended the support spectrum through broad range of expertise and vendor affiliations that are often termed as Microsoft Certified Partners which are usually independent companies holding a high degree of competence and expertise with Microsoft technologies, and may demonstrate their proficiency in one or more Microsoft Competencies.

The objective of this article is to focus on the issues with Microsoft Windows 7 and Vista. Reading ahead will show how you can diagnose and fix various program related issues on your own without calling on the Microsoft number.

Missing drive: Say, you have inserted the USB drive or inserted a CD/DVD but when you navigated to the Windows Explorer, you could not locate it. Or the drive may disappear after a short time or when Windows resumes from Sleep or Hibernation. Probable reasons could be: Disk Management would be lacking the assigned drive letter, the drive would be disabled or offline, the USB driver may be corrupted or damaged registry keys may be causing issues with connecting to CD or DVD drive. To fix the problem open the Hardware and Devices troubleshooter to check common issues. Running Windows Registry repair or optimization tool can also halt the problem.

Windows Update Error Code 0x80070005: Actually, it's an "Access Denied" error code when you are updating the Windows without sufficient permissions. It may also result if you have altered the permissions with specific files, folders or even registry keys. It's possible that there may be Malware on your computer that can be causing the issue. You can evaluate the access level of specific users or groups of resources including files, directories, Registry keys, global objects and Windows services by running AccessChk (Sysinternals). You may also download and execute Microsoft Security Essentials to eradicate malware and unwanted software, and try the Windows Update.

Internet Explorer Stops Working: If your browser is running rather slow or it stops responding, or webpage is flashing the error that indicates that Internet Explorer has "encountered a problem and needs to close" Or that a Visual C++ "runtime error" has occurred in iexplore.exe. You can reset the Internet Explorer settings, disable add-ons and configure the Windows Firewall. Resetting the browser settings will reset all user-defined settings including those set by installed extensions, toolbars and other add-ons to IE Defaults.

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The author is a technician at Techvedic Technologies, a firm that delivers end to end a titleMicrosoft Support [Microsoft Support](#) to clients. Online computer repair, a titleMicrosoft Number [Microsoft number](#), computer technical support, a titleMicrosoft Fix It [Microsoft Fix It](#) are few services offered at this one platform along with many others.

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