Article published on May 31st 2012 | Computer

AT&T rules a major part of the market with its vast range of network service. The company has a network covering up more than 260 million 4G users which is the largest consumer base of US. The only US based carrier to offer 4G with both and LTE technologies and HSPA+ technology, the company extends it services in various segments such as TV, Internet, phone in Home and data, voice and video in the business. Recently, the company launched 4G LTE service in various cities of Baton Rouge, New Orleans, Naples and LA and expanded its 4G LTE coverage in Chicago. The users in these cities would be able to access to the modern network technology that would allow them to download, stream, game and upload much faster.

Proceeding further, this At&T Support article would throw light upon various services and offering given by the company. The large wireless network is spread widely across the US with the largest user base divided into two options that are international service plans and Apps. The extensive international service plan has the widest coverage that allows the user to make a call through At&T mobile phone, from home or even while travelling abroad. There are suites of applications available that can be accessed through TV, PC or mobile phone.

While using an At&T Wireless plan, there could be certain issues that you may come across and the most obvious thing for a user would be to call up the At&T Wireless Support and look for the solution. The company has set up its own help desk backed by the experts. They can guide the user and perform troubleshooting to resolve issues related to Network connectivity, sharing of network resources, email, windows and many others. The technician works in a well-organized manner to get to the heart of the issue. They may look into the internet, router or any other peripherals setting and configure them as required. While facing a problem in the internet connection sharing, the expert may get to the different levels to find out the possible cause of it like checking up TCP/IP settings, ICS and VPN connections. In case there is any fault found in any of these, the appropriate troubleshooting steps would be followed to reach to a resolution.

For the issues pertaining to internet connectivity, or disturbances in the services, At&T Technical Support provides a full-time service where all the internet issues are dealt by the experts. They make use of the latest tools to figure out the core issue and offer exact solutions. They are also capable to take charge of the userâ€™s computer to conduct a scan on the system and verify the settings of internet connection, firewall, security software and other peripheral devices. They can assist the user or at times themselves setup and configure peripherals all-in-ones. The troubleshooting is provided irrespective of the model, product warranty status or the operating system. Online technical support has turned into a big market with the participation of third party organizations thereby providing it a wider platform to proliferate.

Article Source:
http://www.articleside.com/computer-articles/online-technical-support-security-that-s-foolproof-forever.htm - Article Side

Neha - About Author:
The author is a technician at Techvedic technologies, a firm that delivers end to end a At&T Support to clients. At&T Technical Support, a At&T customer

Support, computer technical support, a At&T wireless Support are few services offered at this one platform along with many others.

Article Keywords:
At&T Support, At&T Technical Support, At&T wireless Support

You can find more free articles on Article Side. Sign up today and share your knowledge to the community! It is completely FREE!