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Virtual Phone System

by Alex Christopher

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Work from Home Moms Need a Virtual Phone System

Thousands of women have chosen to balance the conflicting demands of work and family by working from home. This means that they can still raise their children, spend time teaching them and playing with them, not have to worry about the childcare costs and still have the financial benefits of having a job as well. However, that does put a lot of responsibility and pressure on this work from home supermoms. A virtual phone system can help.

What is a Virtual Phone System?

A virtual phone system allows users to have all of the benefits of many different pieces of equipment without the expense, bulk and inconvenience of having multiple pieces of equipment. Virtual phone systems can take the place of a multiple line phone, a fax machine and answering machine. These systems can allow moms who work from home all of the convenience of having lots of expensive equipment without any of the downsides.

Send Fax Online

Work from home moms can now send fax online with the touch of a button. With a virtual phone system, a physical fax machine is no longer necessary. There is no need to worry about running out of paper or ink. In fact, sending faxes online is a completely eco-friendly and paperless way to operate. Moms who are struggling to meet the challenges associated with work and children at the same time have no time to waste fooling around with unnecessary equipment. This is just one of the many benefits a virtual phone system has to offer.

Call Screening Functions

Another benefit of a virtual phone system is that users can set the system up to pre-screen calls. The phone can be set up so that callers are asked who is calling. This name is then used to filter the call to the right department and is announced during the ring. The home business person can then decide whether or not they should take the call or allow it to go through to voicemail to be dealt with at a later, more convenient time. If they do decide to answer it, they already know who it is and can get started on their concerns immediately.

Auto Attendant

Most moms who are working from home have neither the resources nor space required to have someone sit and answer the incoming calls for them. The auto attendant feature of a virtual phone system makes it possible for calls to be answered by a machine. Users can set the phone system up with a message including such often asked questions such as the fax number, email address, mailing address or office hours without using any of their extremely valuable time answering the same questions again and again. This feature can save work from home moms a lot of time and frustration â€“ two things that are definitely in short supply.

Virtual phone systems have many very useful features to make the life of a work from home mom much easier. These systems can save time, frustration and money while at the same time giving an extremely professional appearance to clients.

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Alex Christopher - About Author:
Sharon Michelle is a marketing representative for iTeleCenter, a company that provides local, 1 800 and a toll free number , in conjunction with a virtual phone system to their clients. Services include call forwarding, voicemail and more.

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