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Get to know all the phone system features to get the best hosted PBX

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You cannot imagine what a modern phone system can offer you. You probably know of some features like call conferencing, call waiting and call forwarding. But when you go through the full business phone system features you cannot but feel amazement at the hundreds of features available. It seems that the telephone can help you do almost anything you want from it. When you are looking at the best hosted PBX systems, understanding and knowing these features help you tremendously in making the selection.

Let us look at some of the best phone system features available from the best hosted PBX systems.

In service you have the option of SIP protocol, G.729 and G.711 audio codecs and H.263 and H.264 video codecs. Some of the traditional phone features include caller ID identification and blocking, call waiting, emergency calling, call transfer, distinctive ringing and return calling. There are a variety of management controls that are available as phone system features in the best hosted PBX systems. These include web interface management, detailed phone use report, phone management access, managing own phone settings and call monitoring.

Voicemail features include unlimited voicemail capacity, voicemail notification to email and cell phones, remote voicemail access and text only and video voicemail. You also have a range of call routing features including advanced follow me services and call forwarding. The modern phone system features in the best hosted PBX systems also include a range of next generation services like click-to-dial, global and personal directories with click-to-dial, mirrored extensions, soft phone compatibility and video phone support.

There are also a host of call center features like prioritization, skill level based call routing, screen monitoring, and other virtual call center capabilities.

Among other phone system features in the best hosted PBX systems are auto attendant, call recording, predictive dialer, call parking, presence management, video conferencing, auto attendant and ACD.

It is simply amazing what all your business phone can do for you. PBX features today are completely state of the art and you also have the choice of picking what you want. Most professional phone companies today give you all these options and you can choose what you want. If you want to you can also ask them to help you. They will have a detailed communication with you, understand your needs and recommend the phone system features to ensure that you get the best of all the hosted PBX systems. After you have decided on the PBX system you want they will also tell you about the PBX price performance based on the model you chose. So, dealing with a professional phone company not only helps you get the best features available but also choose as per your budget.

So, before you go through the best hosted PBX services and get completely perplexed about what to choose and what to not, it is best to go through the available phone system features. Knowledge beforehand will help you deal better with your phone company and help you negotiate well.

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Are you looking for the a best hosted PBX? Go online and check out the various a phone system features and you will be able to make an informed decision.

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