Call Forwarding Keeps You Connected on the Road

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The modern business person can work from nearly anywhere in the world with the many necessities of life such as cell phones and lap tops. This makes it easy for them to stay connected to the office and loved ones regardless of where they are by using call forwarding.

Professionalism

Having call forwarding on a business phone can help to maintain a professional appearance when working from a hotel room instead of at the office. Clients who have their calls forwarded to a cell phone wonâ€™t even realize that the person they are speaking to isnâ€™t physically at the office. This can be an extremely useful feature for business people who need to travel frequently to meetings, conferences and trainings. Call forwarding also means that you can answer business calls discreetly from your childâ€™s soccer game. The conflicting demands of work and family life wonâ€™t have to conflict quite so much if both can be accomplished at the same time.

Staying in Touch

People who are away from the office a lot can feel a sense of disconnect with both their customers and their co-workers. With call forwarding, they can now stay in touch wherever they happen to be. Even more importantly sometimes is the option to use call screening to allow you to see who is calling before it is answered. It might be an important call coming from a boss in the middle of an important meeting with a customer to add something pertinent. In that case, the forwarded call should be answered immediately. However, it might just be a recruitment agent calling in the middle of an important meeting with your boss. That forwarded call should definitely be dealt with at a later time.

Seamless Service

Call forwarding can allow employees to provide seamless service to customers. Customers donâ€™t need to be inconvenienced by leaving messages that arenâ€™t answered or trying to schedule a time to chat. Everyone has had experiences with bad customer service where it just seems like no one will answer or return calls. These customers can now reach a business representative whether they are away from their desk or not. This allows people who are on the go to be dealing with more than one thing at a time.

Stay Connected to Family

It can be extremely difficult to be a spouse, a parent and a business person. Call forwarding can make these challenging demands a little bit easier. It is much easier to get a hold of someone when their calls are forwarded to their cell phone. This means that kids donâ€™t necessarily need to remember that you have an out of town meeting when they call you to say good night. Calls can be forwarded from any number to any other number allowing people to be readily available for family members regardless of what else may be going on.

Call forwarding can help people to stay connected to employers, colleagues, customers and family no matter where they are. In a world with many competing demands for time and attention, useful features such as this can make things a little bit easier.

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Alex Christopher is a marketing representative for iTeleCenter, a company that provides local, 800 and a toll free number in conjunction with virtual phone system to their clients. Services include a Call Forwarding, voicemail and more.

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