



Article Side

What are the special offers and services of crossword? by [Dinesh](#)

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Crossword is one of the famous book store chain of India. They have stores in over eighty five cities. If you have problems at home because of which you cannot venture out to visit their stores, you can avail the benefit of their fax-a-book, dial-a-book and email-a-book services. You can order your book through fax, email or phone and you can get your book delivered at home. This service is very useful to the elderly customers. They have many other services like book club and book reward program that are very useful to the customers. Regular customers can join the book reward program and avail special discounts, reward points and offers.

If you have any complaints regarding their services and offers then you can contact them through the crossword customer care. Any complaint against crossword is taken very seriously by the crossword company representatives. They will strive to find a solution to the problems of the customers. This kind of care and responsible behaviour has certainly paid off. This is the main reason why they have been showered with awards and recognitions. Crossword has been awarded the Reid and Taylor award for the best retailer of the year at the India retail summit for the year 2005 and 2007. The federation of Indian publishers award for excellence in publishing for the year 2004. Crossword was ranked the 6th most admirable retailer by business world in the year 2006.

Crossword has the latest collection in books, CDs, magazines, music CDs and video CDs. On the site you can view the latest collections of bestsellers, critically acclaimed books and children's books. You can also search for books based on the author. The wide range of children's books can help you to choose a book that is appropriate for your child's age. Their selection can support you to build a reading habit in your child. The store itself is designed in a very child friendly manner. This will help the child to relax and enjoy the books. There are many board books, picture books and simple books for little readers.

You can log on to their site and order the book of your choice. Payment can be done via credit card or debit card. You can give your mailing address and the books will be delivered to your house. You can ask about the shipping details and the approximate time and date of delivery. You can also ask for the details regarding their policy on return of ordered books and other items. They may also have some areas where home delivery would not be possible. You will have to clarify about this at the time of order placement. They take special care in delivering the items. This is the reason why the crossword complaint list is very short.

Crossword has stores in over eighty five cities including Delhi, Ahmedabad, Aurangabad, Amritsar, Bhopal, Bangalore, Chennai, Durgapur, Hyderabad, Indore, Jaipur, Kolkata, Kota, Lucknow, Mumbai, Nagpur, Nasik, Pune, Thane, Udaipur, Vadodara and Vijayawada. Their excellent services have made them one of the top ranked bookstores in the country. All the centres have a solid following of customers.

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[Dinesh](#) - About Author:

Author has been writing articles of consumer's interest for a long time. This article is being written to target quality of services of Crossword. Dedicated a [Crossword customer care](#) always works hard to make their customers happy. Main motto of this article is to get a [online consumer forum](#) introduced to customers.

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