The Majority of Seattle Movers are Honest and Full of Integrity by Tracy Narvaez

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The majority of Seattle movers are trustworthy, as well as reliable. It's unfortunate though, that there are a few who should not be trusted and who do not care properly for their customers' things. A potential client can be sure to avoid companies who have a negative customer service history and can contract only with those who are known for taking care of their clients if he only does some research before hiring a service.

A client can do research on businesses in a few different ways. One of the most reliable ways to research a company is to ask friends, co-workers, family members and neighbors if they have had any experience with a company, both good and negative. First-hand information, from those who personally know the client and for whom he trusts, will give good, accurate information that is invaluable to him.

Also, a client can conduct research on the web to find information about various company's reputations. There are lot of sites a customer can click on that tells stories of both bad and positive customer service situations. A search is likely to return personal blogs, review sites and posts on forums that tell about various experiences with moving companies in the area.

The customer is wise if he takes time to call each business individually to find out some important information. Having a direct conversation with them is one way to get information, as well as being able to get a first impression of how they do with customer service. If the person on the phone is not helpful or rude in any way, the customer should consider finding another company because it is quite possible that he will have to talk to that person again should he have a complaint after the move.

Some information a client should ask for includes the company's license number. If a company is legal and fully licensed, they should be able to supply their customers with a license number proving that they are compliant with all local laws. This helps a customer to weed-out companies who haven't followed proper procedures and may not be insured.

Additionally, a customer can phone each company directly to ask them about their policies and procedures for service. A business should provide their customer service policies for any of their potential customers to look over before they sign a contract. A smart client will be careful and read the information to discover what type of compensation the business offers should items become damaged, get lost or even stolen.

It's very important for a customer to fully look over the contract in its entirety before he signs. If he does not understand it, all or in part, he should be willing to ask a company representative to clarify it for him. He should know what he is signing prior to signing it and should always get a copy of it to keep in his own records.

Most Seattle movers are both reliable and honorable, but unfortunately, some not-so-good companies may still be around. The wise customer will do research, both through networking with friends and on the Net, to improve his odds of weeding out bad companies. Also, he should be sure to read through all procedures and policies laid out by the service, as well as read the whole contract before signing it.

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