Article Side

Office telephone system can be your best office manager by John Kumar

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The office phone system has come a long way since the telephone operator worked telephone hub where little blue lights lit next to the connection of each line and the operator manually controlled the call traffic.

Now, there is no need to employ a telephone operator to man the office telephone system. New developments in telephony and integration of different types of software that can control many functions have made the post of a telephone operator redundant. The new office phone system does the job of the telephone operator more efficiently and with greater precision. Also many more functions which the office administrator had to perform are carried out by the device that works the office phone system.

A small business could have a small office with a limited number of staff. They may work from their own rooms or their work station in a little cubicle. They may need to communicate with each other or with their boss who is on a business tour, or with their clients, vendors and suppliers. What is the best way they can do this? This can be done by using an office telephone system. This could be a PABX which is public automatic branching exchange, a device that can connect you to any number outside the office or work like an intercom, connecting you to your colleague in the next room. There is no operator involved, yet the device keeps track of the number of calls you have made, the duration and the numbers you have called. The office telephone system could also keep a log of calls that came in, their duration and to which work station.

The office phone system if using the latest technology could also be using VoIP or Voice over Internet Protocol, which is a digitized technology making use of the internet protocols to send voice and images over phone or computers. Skype protocol is one such protocol where both voice and images can be sent over broadband frequencies and also received in the same way. Remote conferencing, which is a way to have more than two people at remote locations to communicate with each other and with everyone at the same time, is another facility that can be incorporated in a modern office phone system. This fantastic feature has greatly reduced the need to travel, to write letters on paper and to employ more people to do the different tasks that go with the old ways of communication, such as clerks and peons.

With the new office telephone system customized to the needs of your office can have a lean team of doers or executives who perform the functions to run your business in a better manner, the office phone system does the rest of the work of administering the office.

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John kumar is author of this article and writes about Telecom news. For further details about office phone system please visit the website.

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