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Make my trip offers a wide range of choices to its customers in terms of tickets, hotel bookings and other requirements in connection with travel. Most of its customers are busy executives make my tip tries to process the requests in minimum time. You can book flight tickets, rail tickets and even cruises on the make my trip.com site. If you prefer bus as a mode of transport for short distance travel, then you can browse through the section for bus ticket booking. Cars bookings are also available. You can get a car for rent, both domestic and international, or you can rent a self-driven car.

Theportal for booking flights is very easy to understand and use. You have to enter your current position and the destination city. You will have to specify your date of departure and, if it is a round trip, your date of return. The number of travellers has to be entered very carefully. If you are travelling with infants, there are some points that you have to be aware of. An adult can travel with only one infant. If the child is above two years then he will require a child ticket. An adult can travel with one child and one adult but not with two infants.

They also have the facility to book kid meals through the site itself. This facility is limited to certain flights. The customer should check the availability of the facility before confirming the booking. The same applies for all the bookings including the booking of hotel rooms.

When you book hotel rooms through this site, it will be best to recheck the tariff rates and facilities. Many customers have lodged a complaint against makemytrip stating that the online description of hotel rooms and the available facilities are not exact. They have tried to get in touch with makemytrip customer care services.

Many customers have also complained that refunds are never made within the promised time. When the customers contact the executives at the customer care centre they never receive a proper reply. They are always given evasive answers and false promises.

The makemytrip complaint list has grown with the addition of new complaints regarding their bookings and cash transactions. The customers feel that they have not been given the lowest rate. Some flight tickets are sold at a very high rate and this leads to a lowering in the number of faithful customers.

Sometimes the bookings are not confirmed. The customers are left stranded in the airport. This can lead to the downfall of the firmâ€™s goodwill and reputation. The company should ensure that all the bookings made by the customer is rechecked and confirmed. The customers should be informed about any changes in the flight timings.

In case there is a cancellation or change in the availability of flight, the customer should be offered a better option. The money that has to be refunded has to refunded within the promised time. Any delay or problem with the transaction should be informed.

If such measures are taken then the firm will be able to get a firm footing in the market otherwise even the best management plan will fail.

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