Business Telephone Systems: the nerve center of your business by John Kumar

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A telephone system as commonly understood represents the service that is provided by telephone companies to its subscribers. This telephone system can connect to other telephone systems to form a network that covers the whole world where everyone is connected through a telephone.

Thus the telephone system was the foundation of the modern communication channels that have made the world a much smaller place. The advances in the technology that work the telephone systems was the precursor that saw the slow and sure death of the postal system.

Business telephone systems are no different from general telephone systems other than their size and scope. Business telephone systems deal with only the concerned business and provide communication between stations at no cost and between the world and the business at the tariff price.

History of the Telephone system

The history of the Telephone system began with the invention of the telephone by Alexander Graham Bell in 1875 when he was successful in carrying his voice over the wire to the ear of Mr. Watson, his associate, holding the ear piece to the ear, in another room. This marked a milestone in the history of telephony and communication.

Further improvement to the telephone followed and in about a decade the first telephone system was in place with more than 150,000 owners of the new gadget in USA. Another decade with a lot of inputs and improvements made it possible for one telephone system to connect to other telephone systems and form a network. It was also possible to connect continents across oceans.

Thus Abraham Graham Bellâ€™s contribution to the modern world is priceless and awe-inspiring.

Business Telephone Systems

From a small office to a large business office covering several blocks of property, all need to communicate with one another within the office and with the outside world where the business is conducted. Business Telephone systems have also come a long way from the key switch operated system to automatic electronic public branched exchanges or the common acronym EPABX as they are known. The manual system when a telephone operator manned the business telephone systems hub and dialed numbers for the officers and connected them to each other or to the calls that came in for them has now given way to the automatic PABX that has features that make the telephone operator redundant and the flow of calls smooth and clear. As more features are added constantly, the modern Business Telephone systems can do much more than connect a few lines or a few thousand telephone systems, it can bring ease and clarity to business communication as never before. It has brought the world closer and has widened the scope of business.

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John kumar is author of this article and writes about Telecom news. For further details about a telephony systems and please visit the website.

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