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In the world of telecom software and its applications, there are two concepts of BSS OSS. These are two distinct applications, even though the former here is a part of the latter. OSS stands as an abbreviation for operational support system; while BSS stands as an abbreviation for business support systems. The use of BSS OSS applications are almost complementary of each other and augment functionality with their coupled existence. The success and efficiency behind the operations of the telecom industry largely depends on the extent of implementation of the BSS OSS advanced applications of software technology.

BSS OSS applications are advanced software technology that allows smooth functioning of the telecom industry operations. OSS that stands for operational support systems is a set of advanced applications that ensure better coordination and automated management of different locations of network structures. On the other hand BSS is the business support systems that look after the clientele of the telecom companies. Features of the business operations like billing, settlement, calculation of charges and management of payment generations are all managed with the effective usage of the BSS applications. Another side of this management of customer relations is catering to their orders from a telecom company with regard to service requirements. This in turn needs the implementation of the OSS applications that will ensure better and effective work.

BSS OSS applications have also facilitated convergent charging bills and invoices for clients of telecom companies. This has facilitated a more effective billing system that is easy to manage and understand for a user of different services. So even if you are using multiple services of a telecom company you will be provided a clubbed invoice with additional benefits of discounts and super saver offers. There are multiple services packages also that are the part of services offered by telecom companies. With the help of convergent charging customer care services are also available equally for post paid and prepaid customers of a telecom company. The use of BSS OSS applications have not only widened the scope of telecom operations but also increased efficiency of the same.

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