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Automated Billing and Its Link to Automating Invoicing by Angie Turner

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Billing refers to the process of generating the invoices for goods received or services rendered. An Invoice is the bill based on which payments are received. Automated billing refers to that process wherein the billing service of the organization is automated and manual intervention is minimized.

Through the automated process, billing information needs to be entered either manually or through external systems into the billing system in order to generate the invoice. The system will take care of the rest. It will apply the appropriate rates, do the necessary calculations, and extract the customer information from the customer profile already created and dispatch the invoice. automated billing systems also provide facility to configure the appropriate format and frequency for printing invoices. Moreover, if the invoice needs to be mailed to the customer, the system can be configured so that the invoice is printed along with the envelope. Billing systems are also available that facilitate customers to make payments. In other words, invoices sent via emails have the option enabling customers to make an online payment. This further automates the entire process and ensures a logical conclusion.

Invoice generation is usually a repetitive task. Retaining resources solely for this activity could be hampering productivity and utilization. Automated billing systems have eliminated a considerable amount of manual intervention. It has helped in freeing up personnel for other major activities. Moreover, the obvious benefits of this effective billing service have made more and more organizations opt for this. Irrespective of the business domain, organizations using this automated system are able to plan out their resource utilization more productively. Moreover, automating a recurring activity helps organizations to save on their most valuable commodity that is time. It therefore helps in lowering down the costs and enables organizations to remain competitive.

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