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Web chat one of the most unfair aspects of the sites on the internet is to review the ability for people to game the system malignancy. And review the latest false and defamatory about your business. Anyone can visit the site and set the view on just about any job. Even if the site has a registration system. Web chat it is so easy to use false identities. Although the review sites are trying to introduce measures to mitigate this practice. Small business owners are still vulnerable to malicious comments from disgruntled former employees. Jealous rivals, bitter friends and relatives or anyone who has a tooth against them. Web chat here are a few tips on how to handle malicious reviews: 1.

First find out if negative feedback is any truth in it. In fact, the reviewer said that the way things are. If they recognize you from your staff to use business documents and information. Web chat 2. If negative criticism is malicious indeed. It is better to respond to the same site which was submitted to clarify that the study found evidence that the event occurs and if the examiner can contact your company for further assistance. Thus a record rights. Web chat giving your side of the story and put the ball in the court of referees. In the public domain. 3. If the review is very negative. Web chat and make a personal attack on your staff. Which is absolutely true.

You may consider removing the negative review of your website. This step can be done after you've done everything necessary to rectify the situation. Web chat receiving negative reviews from external sites such as blogs and review sites to cover the webmaster of the site to remove illegal content. web chat armed with the facts of the first two steps. The webmaster may agree to delete the contents of the site or remove keywords from the content that appears on search results as your company name or the page is a no-go for the search engines do not index the page. There is also the possibility of a free legal consultation request to the google team. Which can be helpful if the offending content is a google image or a youtube video. 4. End end if all else fails to work is flooded with many negative reviews are positive. Implementing a customer review campaign and mark as many of your customers reviews especially on review sites like google sites. Yelp or whatever review site dominate search engine results for keywords to your company to submit online. In this way negative criticism will actually appear as an act of a malicious person because of the high number of positive reviews around.

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